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FMCH names June Employee of the Month

See page 2

Pen City Current Tuesday, August 1, 2017 | 7 pages | Volume 1 • Issue 184

RiverFest 2017 just three days away

2017 RIVERFEST SCHEDULE

Thursday, August 3rd 4:00 PM - Midnight Entertainment Tent Open 4:00 PM - 10:00 PM Carnival 5:00 PM - 8:00 PM Carnival Wristbands 4:00 PM - 6:00 PM WSOBP Open Play 4:00 PM - Midnight WSOBP Las Vegas Qualifier Tournament 4:00 PM - 7:00 PM Commercial / Craft Vendors 4:00 PM - 9:00 PM Food Vendors 7:00 PM - 10:00 PM Captain Geech & the Shrimp Shack Shooters Friday, August 4th 3:00 PM - 6:00 PM Volleyball Courts Open for Practice 4:00 PM - 2:00 AM Entertainment Tent Open 4:00 PM - Midnight Carnival 4:00 PM - 7:00 PM Commercial / Craft Vendors 4:00 PM - Midnight Food Vendors 4:00 PM - 6:00 PM Pickleball 5:00 PM - 5:15 PM Motorcycle Stunt Show 6:00 PM - 8:00 PM Bluzillion on the Main Stage 8:00 PM - 11:00 PM The Ozone Ramblers on the Main Stage 9:00 PM - 11:00 PM Teen Dance 11:00 PM - 2:00 AM The Natu Band



Saturday, August 5th 6:30 AM - 7:15 AM 5K Check In 7:30 AM - 8:30 AM 5K Run/ Walk 9:00 AM – UTC RiverFest Games 9:00 AM - Noon Canoe/ Kayak Float 8:00 AM - 5:00 PM Commercial/ Craft Vendors 11:00 AM - 5:00 PM Food Vendors 11:00 AM - 4:00 PM Pinnacle Foods Employee Picnic Noon - 12:15 PM Motorcycle Stunt Show Noon - 4:00 PM Carnival Noon – 3:00 PM Kids Day Carnival Wristbands 3:00 PM - 2:00 AM Entertainment Area Open 1:00 PM - 5:00 PM Pickleball 3:00 PM - 6:00 PM U.G.S.T.R. Reunion Concert 4:00 PM - 4:45 PM Chainsaw Carving Show 4:45 PM 5:00 PM Motorcycle Stunt Show 4:00 PM - 5:00 PM Carnival Closed for Dinner 5:00 PM - Midnight Carnival 6:00 PM - 8:00 PM Trystan Grisham on the Main Stage 8:00 PM - 9:30 PM Buddy Jewell on the Main Stage 9:30 PM - 11:30 PM Shawn Moss on the Main Stage 11:30 PM - 2:00 AM The Natu Band

Sunday, August 6th 8:00 AM – Noon American Legion Breakfast 8:00 AM – 3:00 PM Commercial/ Craft Vendors Noon – 7:00 PM Carnival 10:00 AM – 1:00 PM Pickleball 11:00 AM – 7:00 PM Food Vendors 11:45 AM – Noon Motorcycle Stunt Show 3:00 PM – 7:00 PM Pro-Jam hosted by The Ozone Ramblers

Still room for entries into competitive events

BY CHUCK VANDENBERG PCC EDITOR

FORT MADISON - The 2nd annual RiverFest celebration kicks off Thursday night in Fort Madison's Riverview Park and organizers are on the grounds all week getting ready for the four-day event.

Co-event chair, Charles Craft, said Monday night things are coming along better than expected with more than 1,000 tickets already in the hands of festival-goers.

"Tickets are still available online or at Hy-Vee and there's a nice discount if you get them there. Tickets are \$30 up to Wednesday night and then they go to \$35 at the festival," Craft said. He said day passes are available for Thursday-Saturday with Thursday's set at \$10 for Captain Geech, \$15 for Bluzillion, Ozone Ramblers, and The Natu Band for Friday; and \$20 for Saturday passes for Trystan Grisham, Buddy Jewell, and Shawn Moss.

"Things came together so much better this year," Craft said. "One of the most interesting things that's different from last year is around town. When I talked to people last year, it was they hadn't heard about it or didn't know. This year I talk to people who say, 'Yeah, I'm going down Thursday for Captain Geech' or 'We

See **FESTIVAL**, page 7

ServiceMaster becoming all-in-one restoration company

BY CHUCK VANDENBERG PCC EDITOR

FORT MADISON - They're quickly becoming a one-stop shop for just about any cleanup your home needs, including the rebuilding.

The familiar yellow and aqua ServiceMaster Cleaning and Restoration vans will not only come in and clean literally anything in your home, but now they can help repair it as well. Austin Utterback, operations manager for the locally owned company, said the company made the decision in the spring to bring their own construction contractors on board to offer a full-service cleaning and restoration, and now remodeling service. "About a year ago we met with ServiceMaster of Mt. Sterling because they had gotten into it," he said. "They revamped their company and decided to move away from janitorial and focused on the disaster restoration and construction." Utterback said. "Most of our local contractors here were three months behind and were really only bidding on large jobs, so we thought it made sense. We had just purchased the Burlington franchise so we didn't want to move too fast, but we got to the point where we had to do something."

"We're not building houses or anything like that, but if you have some remodeling or something inside you need done we can take a look at that. Basically, the best way I can put it, is if you need something done just call and ask." He said before when his staff would go in to a project that had structural damage such as flooring or walls, they had to bring someone else in to do the structural repairs. Now the company can schedule and do the work itself. work," Utterback said.

"It was kind of a slow start but then we lined up a couple jobs and then things started stacking up," Utterback said. "Now it's going very well, but people should feel free to contact us with really anything they think they need done and we'll see if we can help."

He said insurance companies, which used to use multiple companies to mitigate customer issues, have

"A lot of ServiceMasters will sub everything out and play general contractor and that just wasn't working out around here. So we can now go in and do that gone the other way and now want to use one company for as much as possible.

"It works better for the customers that way, too. Now they can work with just one company to get the whole problem resolved. It's nice when a customer can ask after things are torn apart, "Where do I go from here," and we can tell them we can take care of all of it." Byron and Cristy Mowen purchased the company in 2000 and have begun to transform the ServiceMas-

See SERVICEMASTER, page 6

Advertiser Index

Boulders Inn & Suites Fort Madison	P.5
Classifieds	Ps.4-5
Farm Bureau Financial Services	P.7
Fort Madison Chamber Riverview Games	P.5
Fort Madison Depot Farmers' Market	P.5
Fort Madison Main Street Big Buckle Bash	P.5
Fort Madison YMCA	P.7
Great River Regional Waste Authority	P.6
Green Oak Development	P.4
Hill Side Inn	P.5

Hope Associates Real Estate	P.4
Lee County Health Department	P.7
Pen City Current	Ps.4-5
RiverFest	P.2
State Farm – Thomas Klann	P.5
The Kensington	P.7
The Madison / Rodeo Park Rehab	P.5
Tri-State Rodeo	P.3
United Way of the Great River Region	P.6
West Liberty Foods	Ps.4,7

News Index

Business News Ps.2,	6
From the front Ps.6-	7
Local NewsP.	7
Lottery Numbers P.	2
Weather P.	7

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Business News/Lottery Numbers FMCH names June employee of the month

BY PCC STAFF

FORT MADISON – Fort Madison Community Hospital recognized Christy Winn as their June Employee of the Month. Winn works as a nurse in the FMP&S Internal Medicine Clinic. She has been with FMCH for two years. Winn was recognized with this nomination, sent in by a patient's family member:

I am writing to inform you of a wonderful employee you have. My parents are patients at your clinic and this employee has been their nurse. My parents are 93 and 91 respectively. I am an only child and I live in Burlington. This employee has been a guardian angel to my parents. She makes sure they know when their appointments are and has arranged for transportation for them. When they come for an appointment, she always meets them in the parking lot and helps them get to the office. This employee has gone above and beyond her duties as a provider. She has stopped by their house to do wellness checks on them. She

immediately recognized my father was suffering from congestive heart failure, when we thought he just had a cold and informed me so I could get him admitted to the hospital. She has checked to make sure their medications are correct and being taken in the correct doses. She does all of these wonderful things for my parents on her own time, without being paid, because she is such a caring person. This employee deserves special recognition for all the wonderful things she has done for my parents and I am sure she treats all of her patients with the same kindness and respect. My husband was ill for most of 2016. As a result, I have spent a lot of time at UIHC, HCHC, GRMC and Mayo Clinic. Along this journey, I have encountered numerous health care providers. I want you to know that this employee is one of the best providers I have ever seen and a tremendous asset to your staff.

Winn expressed this about who has made the most difference in her career at FMCH, "I would like to recognize





Christy Winn is pictured with Matt Mullins, VP of Physician Service, and Pat Bira, CEO, receiving her certificate naming her Employee of the Month.

Ashley Egley and Jackie McVey for being such great co-workers; Dr. Santiago for joining our practice and bringing such great patients to care for with him and Dr. Thondapu for keeping me on track and teaching us all patience."

Winn enjoys spending time with her husband Brian and their three children. She also works on the weekend taking care of four elders who need an extra hand.

The Employee of the Month is an initiative developed by the Reward & Recognition team. Each month a FMCH employee is honored for going above and beyond for the good of the patient, their co-workers and the organization.



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Hot Lotto®	Wed & Sat	8:18 pm	9:40 pm
Pick 3 - Midday Pick 3 - Evening	Daily Daily	Noon 9:40 pm	12:20 pm 10:00 pm
Pick 4 - Midday Pick 4 - Evening	Daily Daily	Noon 9:40 pm	12:20 pm 10:00 pm



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Wed., Sept. 6



Fri., Sept. 8



Sat., Sept. 9

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From the Front/Business News

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Local company has doubled service area since 2015

SERVICEMASTER - Continued from Page 1

ter brand locally in Lee, Des Moines, Louisa, and Henry counties. They brought Austin, their son, into the business when they started looking at expanding territories and services.

Technology, as with any other business, has also had its impact on ServiceMaster's services. Utterback said insurance companies now grade repair providers on a minute-by-minute basis when a property owner has a problem. In addition it's made the industry more responsive to customers' needs whether that's property owners or insurance companies.

"We are tracked and have to report in when we get a bid request from insurance companies. If we don't respond within in hour or aren't on site within four hours we lose points and that goes against us when they rate us for their customers," Utterback said.



"We're also tracked on drying times and our frequency in checking in on projects to make sure things are going as they should."

The company has gone through some changes of late including adding additional staff and the Burlington franchise. With close to 50 employees, the company is growing and has plans to continue to grow. The largest segment of the business is janitorial with about 35 people handing janitorial contracts, seven doing residential work, two contractors, two office staff, and a marketing person.

In addition to the 24hour emergency services, the company now offers dehumidification, water and mold damage remediation, odor removal, general house and carpet cleaning, power washing houses and decks, tile and grout cleaning, floor waxing and polishing, post construction clean up, marble and terrazzo service, and duct cleaning.

The operations center for Fort Madison can be reached by calling 1-800-584-3364 or (319) 372-5827 and is located at 1502 Avenue L in Fort Madison.



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From the Front/Weather

Something for everyone at 2017 RiverFest

FESTIVAL - Continued from Page 1

heard Buddy Jewell's coming Saturday and we're gonna go down and see that'. That's the sentiment we're hearing this year."

"And the more I talked to people, they say it's three or four years to get to the point that everyone knows this is RiverFest weekend. I think social media is helping a ton. Our site has about 1800 followers and people are sharing that out so things are going very well for us to this point."

Craft said the event will feature something for just about everyone in the family including volleyball, bags, a 5K run, a kayak/canoe float, Kanjam and the very recently added Beer Pong on Thursday. Other spectator events are on tap including a motorcycle stunt show, a chainsaw carving demonstration, pickleball with Onix, the largest retailer of pickleball equipment in the country on site.

Craft said there are still some slots left in the registered events and registration is still available on the event website at <u>www.</u> <u>riverfestfm.com</u>.

"If you're sports-minded or like competition we got a 5K on Saturday morning early followed by bags, sand volleyball, and Kanjam at the park. We'll have 10th Street Station over by the games so people can get a bite to eat over there or they come into the food area. We brought Coca-Cola on so we'll have their drinks including Monster and Powerade and Golden Eagle is handling our adult beverages. We also have Exile Brewing out of Des Moines coming in with some microbrews."

He said the Beer Pong event should be a big draw because the winners of the Thursday tournament will win entry into the World Series of Beer Pong in Las Vegas.

"We added that about two weeks ago and the pre-event tournament at Kinnick South last weekend that was very well attended," Craft said. "We're going to be awarding entry into the World Series of Beer-pong 13 in Las Vegas, Nevada. So the winners are going to go to Las Vegas to compete for \$60,000. We've got other fantastic prizes including a 60-quart Grizzly cooler and some cash."

The winners will be the two-person team that wins the whole event on Saturday.

Craft said the weather is supposed to be fantastic so turnout should be very good for the four days.

"So many people are excited about it that I'm not worried about attendance," he said. "It's an outdoor event so presales are typically tough for those events. And even though the tickets go up \$5 at the gate, they see that as rain insurance. A lot of people are asking about single-day tickets and we're not offering those in presales. But we will have them at the gate."

He said passes that are purchased online can either be printed out or downloaded and can be scanned on phones at the gate.

He said this year, they've added a queue line to the entertainment section to speed up entry.

"We put in 4 queue lines to help get people in faster this year. We had some problems in that area last year with speed. We've also widened our food court area to allow more room in there and added a 40'x 60' tent for more shade so people can get out of the sun, but we're gonna have some really nice weather."

The festival kicks off Thursday at 4 p.m. and runs through Sunday night at 7 p.m. Connor Amusements will hold a wristband event from 5 p.m. to 8 p.m. on Thursday with unlimited rides for one price of the band. There is also a three-hour wristband window on Saturday from noon to 3 p.m.

A charity breakfast will be served Sunday from 8 a.m. to noon with all proceeds benefiting the American Legion Honor Flight program.

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