

Have you ever taken your business elsewhere?

By **Danny Tyree**

I just heard about a local business losing a major customer over a trivial misunderstanding.

Most of us hate change and maintain loyalty to a brand or retailer through thick and thin. True, this veers into creepiness in extreme cases, such as refusing to outgrow your old pediatrician. (“But I don’t trust anyone else with my ED issues, doc. Do you happen to have a lollipop and the latest ‘Humpty Dumpty’ magazine to ease my mid-life crisis?”)

And I know it’s difficult to relinquish trusted lawyers, accountants or other professionals. Which reminds me of my friend Dinsdale, his recently deceased insurance agent and the whole séance thing. (“Is that you that Madame Zelda conjured up, Frank? I figured you could give me some advice since you’ve looked at term life insurance from both sides now...”)

But occasionally, either an unforgivable one-off customer service faux pas or the steady drip, drip, drip of aggravations pushes consumers to the breaking point and unleashes their righteous indignation.

I know my wife and I switched propane companies because of the way management fired a sick employee. And we have sworn off a local restaurant because the waiter refused to honor the price posted on the front door (and the manager was never available when we tried to get satisfaction).

Cost, quality and timeliness can all be areas of concern. Have you ever had a relationship with an independent contractor that never quite got off the ground? (“This is Joe from The Turbo-Charged Handyman. Am I speaking to Mr. Eduardo Hickenlooper? Oh, Mr. Eduardo Hickenlooper the third? I guess that was your grandfather and father who left so many messages. Anyhow, we’re ready to schedule installing your asbestos...”)

Sometimes an obnoxious or incompetent individual employee is the bone of contention.

Sometimes a systemic new store policy is the straw that breaks the camel’s back. Such policies might include having to scan your own groceries, losing the right to free drink refills, discovering that the business automatically tacks on gratuities for the store mannequins, etc.

Sometimes clerks, mechanics, etc. are clearly in the wrong. Sometimes the customer is demonstrably unreasonable. And sometimes there is a gray area. But if the gray area involves 10 acres of landscaping, refer back to the first point.

Don’t get trigger-happy with the old “The customer is always right” gambit. Think about it. You mean all those fun-loving Gestapo agents were invariably in the right when they ran their errands? (“Ve haff vays of making you validate parking.”)

I’m not sure which is worse: the irate customers who launch into a profanity-laced spectacle in a crowded business or the people who fade away without telling management why or warning their peers. (“Hey, look at the headline, honey. Someone ELSE disturbed that nest of boa constrictors in the restroom at O’Malley’s Gym. Guess maybe I should’ve sent that Yelp review after all. Live and learn.”)

Strive for an amicable resolution of problems. Count to 10 before saying something you may regret, but don’t forget to show some backbone. Understandably, this is difficult if the backbone is the issue. (“I know this was just supposed to be a root canal, but somehow I removed your spine as well. My bad.”)

Discuss your problems like adults. Unless some booger-head has already colored all the pictures in ‘Humpty Dumpty!’ Then tantrums are downright upright.



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Blotter

Two suspects were charged with possession of a schedule 2 drug after Lewisburg police allegedly found methamphetamine in their vehicle Thursday, Feb. 9.

Robert Dale Die, 22, of Fayetteville Highway, Belfast, and Alyson Teal Cummings, 33, of Columbia were arrested at a dead-end on Old Farmington Road. Police had been notified of a suspicious vehicle at that location.

A box under the driver’s seat of Die’s vehicle, spotted by Detective Sgt. Shaun Crawford, contained needles, a spoon, and shards of meth, Officer Dustin Turner’s report said. Turner said he found a bag of meth on the passenger side of the vehicle.

Die was charged with simple possession and possession of drug paraphernalia. Bond was set at \$1,500. Cummings was cited for simple possession and given a ride to another location.



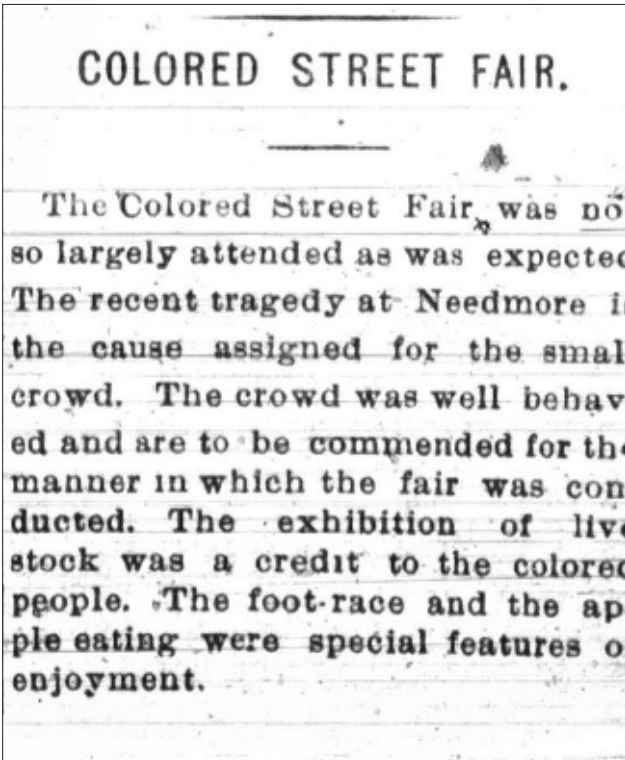
Entertainment funding education

By **Stephanie Mason White**
Special to the Tribune

Black History Month

I was reading through

our Marshall County newspaper archives and came across stories and advertisements for Colored School Fairs that were taking place



•A Pokemon bag containing 30 grams of methamphetamine was found Wednesday, May 15 at the Lewisburg Walmart.

An employee restocking shelves in the rug section found the bag, police said.

ARMED PATIENT

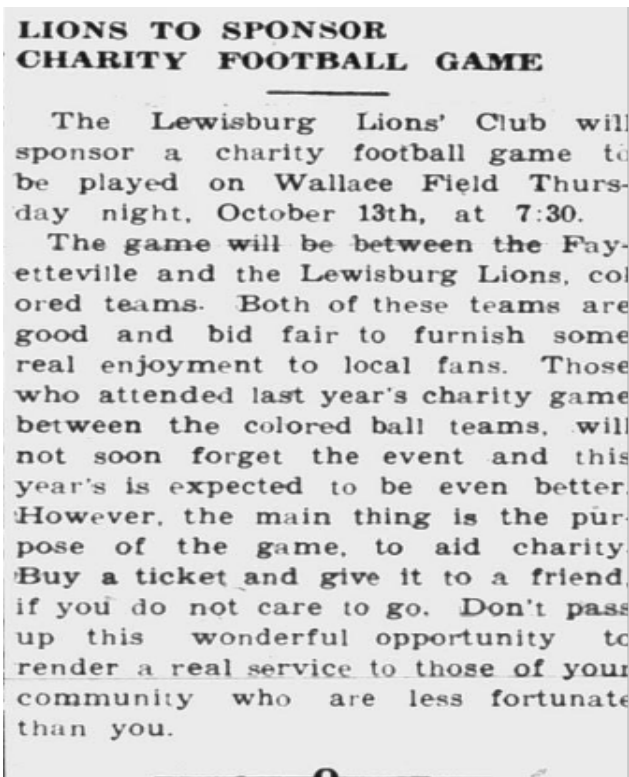
Lewisburg police were unable to make contact with a man Marshall Medical Center staff said brought a gun into the complex Thursday, Feb. 9.

Signs state guns and weapons are banned from the facility.

The gun was spotted in the man’s waistband as he was receiving an x-ray. He was asked to give the gun to a staff member and refused, but left immediately, police were told.

He was gone by the time an officer arrived and further attempts at contact were unsuccessful.

No threats were made at any time.

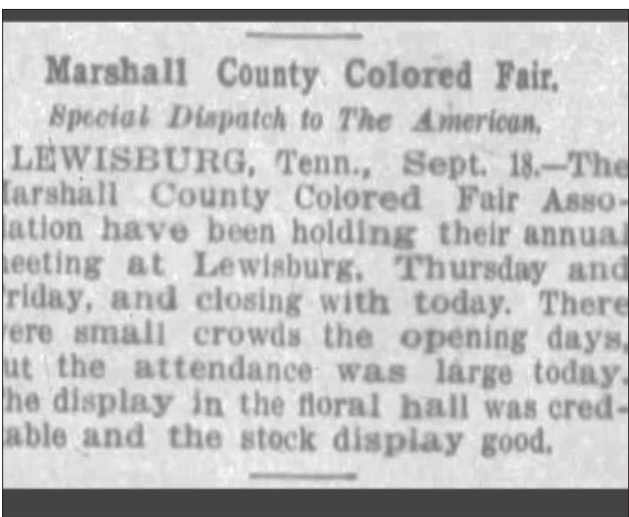


in years from about 1903 until as late as 1959. Some people may find the name of this entertainment to be offensive, but, mind you during those times, it was accepted.

At these fairs, there seemed to be plenty of items to keep the public happy, from, good food items for purchase, craft items for sale, livestock showings and judging, as well as ball games and in some years there was harness horse racing. Lincoln County was very well known for their harness horse

racing events. Maury County always boasted to have great and entertaining ball games, featuring Colored teams from the surrounding counties.

From the articles that I saw, the prizes or what was labeled premiums, were generous gains for the winners. The monies that was raised during these fairs, was to be distributed and used for and in the Colored or Black schools in the county. From what I found, the fairs were held annually at different areas in the county.





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Notice of Public Hearing

The Mayor and Council of the City of Lewisburg will hold a Public Hearing **Tuesday, March 14, 2023, at 5:50 p.m.** at Lewisburg City Hall, 131 East Church Street, followed by their regular meeting at 6:00p. The public hearing will be to hear comments or opinions concerning the following:

1. Annexation Resolution 22-22. A request by owner consent to annex 23.85 acres and zone to “R-1” Low Density Residential certain territory and to incorporate a portion of the same into the corporate boundaries of the City of Lewisburg located on West Ellington Parkway, (Map,056, Pcl:069.00.) Owners Talitha B. & Joe B. Liggett, represented by Developer Blake Arnold.
2. Plan of Services for the annexation of property described as West Ellington Ridge Subdivision (West Ellington Parkway) Map,056, Pcl:069.00, approx. 23.85 acres. Record Book: 667; Pg.766, office of Marshall County Register of Deeds.

Proposed Annexation & Plan of Services is available for public viewing at the following locations: Lewisburg City Hall, Marshall County Courthouse Annex, Marshall County Library and City of Lewisburg website, www.lewisburgtn.gov.

